

Terms of Service

شروط الخدمة

Warakai — Arabic Document Intelligence API

Effective Date: April 17, 2026 · Last Updated: April 17, 2026

Please read these Terms carefully before using Warakai. By creating an account or making any API call, you agree to be bound by these Terms. If you do not agree, do not use the service.

1. Acceptance of Terms

These Terms of Service ("Terms") govern your access to and use of the Warakai API, dashboard, and related services (collectively, the "Service") provided by Warakai ("we", "us", "our"). By registering an account, accessing the API, or using any part of the Service, you agree to these Terms and our Privacy Policy.

2. Description of Service

Warakai provides an AI-powered document extraction API that accepts Arabic and bilingual document files (PDF, JPEG, PNG, ZIP archives) and returns structured JSON data based on user-defined schemas. The Service includes:

- REST API for programmatic document extraction
- Web dashboard for no-code document upload and result management
- Bulk processing via ZIP file upload
- Webhook notifications for async job completion
- Schema management and API key management

3. Account Registration

- You must provide accurate and complete registration information
- You are responsible for maintaining the security of your API keys and account credentials
- You must not share API keys across multiple unrelated organizations
- You must promptly notify us at admin@warakai.com if you suspect unauthorized access
- One person or legal entity may not maintain more than one free account
- You must be at least 18 years old to register

4. Acceptable Use

4.1 Permitted Use

You may use the Service for any lawful business purpose including processing invoices, receipts, identity documents, contracts, and other business documents for your own operations or on behalf of

your clients.

4.2 Prohibited Use

You must not use the Service to:

- Process documents containing illegal content or facilitating illegal activities
- Upload malware, malicious code, or files designed to harm our infrastructure
- Attempt to reverse-engineer, scrape, or reproduce our AI models or extraction pipeline
- Resell or white-label the Service without a written reseller agreement with Warakai
- Process documents belonging to individuals without their consent where required by law
- Circumvent rate limits, usage quotas, or access controls
- Use the Service in any way that violates applicable laws including data protection laws
- Submit documents for the purpose of testing competitor products

5. Plans, Pricing and Payment

5.1 Plans

Warakai offers Free (30 documents/month), Starter (\$9/month), Growth (\$29/month), and Business (\$99/month) plans. Plan features, document limits, and file size limits are as described on the pricing page at warakai.com/pricing. A 7-day free trial of paid features is available upon request by emailing admin@warakai.com. We reserve the right to modify pricing with 30 days written notice to existing subscribers.

5.2 Billing

- Paid plans are billed monthly in advance
- Payment is processed by Lemon Squeezy — we do not store card details
- Subscriptions automatically renew unless cancelled before the renewal date
- Overage charges apply when you exceed your plan's monthly document limit at the per-document rate shown on the pricing page
- All prices are in USD unless otherwise stated

5.3 Refunds

We offer a full refund within 7 days of your first paid subscription if you are unsatisfied with the Service. After 7 days, refunds are granted at our discretion for documented technical failures on our part. Partial month refunds are not provided for cancellations mid-cycle.

6. API Usage and Rate Limits

- API keys are personal and must not be embedded in publicly accessible client-side code
- Rate limits apply per API key as specified in our documentation
- We reserve the right to throttle or suspend API access for abuse or excessive usage
- Free tier is limited to 30 documents per month. A 7-day free trial of paid features is available upon request by emailing admin@warakai.com

- Bulk ZIP uploads are processed asynchronously — because Warakai does not retain your documents after processing, bulk results are delivered to you via email as an Excel file attachment. No results are stored on our servers after delivery.

7. Data and Documents

You retain full ownership of all documents you submit and all extracted data returned to you. By submitting documents, you grant Warakai a limited, non-exclusive license to process the documents solely for the purpose of providing the Service to you. We do not claim any ownership over your documents or extracted data.

You represent and warrant that you have the right to submit all documents you upload, and that doing so does not violate any third-party rights or applicable laws.

8. Accuracy and Limitations

Warakai uses AI-based extraction which achieves high accuracy but is not infallible. Extracted data may contain errors, particularly on low-quality images, handwritten text, or non-standard document layouts.

You acknowledge that:

- Confidence scores are provided per field to assist you in identifying fields requiring review
- You are responsible for reviewing extracted data before using it in financial, legal, or compliance workflows
- Warakai is not liable for any financial loss, regulatory penalty, or legal consequence arising from reliance on extracted data without human review
- We do not guarantee specific accuracy rates on any document type

9. Intellectual Property

The Warakai platform, API, dashboard, documentation, AI models, and all associated software are the exclusive intellectual property of Warakai. Nothing in these Terms grants you any rights to our software, models, or brand beyond the limited license to use the Service as described herein.

10. Termination

10.1 Termination by You

You may cancel your subscription at any time through the dashboard. Cancellation takes effect at the end of the current billing period. Your data will be deleted within 90 days of account closure.

10.2 Termination by Us

We may suspend or terminate your account immediately without notice if you violate these Terms, engage in abusive behavior, or if we reasonably believe your use poses a security risk. We will provide notice and a reasonable opportunity to remedy non-material violations where practical.

11. Disclaimers and Limitation of Liability

THE SERVICE IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, WARAKAI DISCLAIMS

ALL WARRANTIES INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

IN NO EVENT SHALL WARAKAI BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES. OUR TOTAL LIABILITY TO YOU FOR ANY CLAIM ARISING FROM USE OF THE SERVICE SHALL NOT EXCEED THE AMOUNT YOU PAID US IN THE 3 MONTHS PRECEDING THE CLAIM.

12. Changes to Terms

We may modify these Terms at any time. We will notify registered users by email at least 14 days before material changes take effect. Your continued use of the Service after the effective date constitutes acceptance of the updated Terms.

13. Governing Law

These Terms shall be governed by and construed in accordance with generally accepted principles of international commercial law. As Warakai does not yet operate as a registered legal entity, disputes shall be resolved through good-faith negotiation first, followed by binding arbitration if negotiation fails within 30 days.

14. Contact

- Email: admin@warakai.com
- Website: warakai.com/contact
- For billing disputes: admin@warakai.com with subject line "Billing Dispute"